



UNIVERSITY OF THE PHILIPPINES MANILA
The Health Sciences Center

20 December 2022

MEMORANDUM NO. CCDP 2022 - 350

FOR: DEANS, DIRECTORS, HEADS OF OFFICES

SUBJECT: SUBMISSION OF LIST OF SERVICES FOR THE NEW UP MANILA CLIENT
SATISFACTION SURVEY

In compliance with the Anti-Red Tape Authority Memorandum Circular 2022-05 or the Guidelines on the Implementation of the Harmonized Client Satisfaction Measurement, **all offices and units in UP Manila are to submit a complete list of their services** which will be encoded in the UPM client satisfaction survey (CSS).

Email the list of the services to upm-ggcf-list@up.edu.ph on or before January 13, 2023 (Friday) in this format:

Subject: 'Unit' List of Services 2023 (e.g. OC List of Services 2023)

Email body:

1. Service #1
2. Service #2
3. Service #3

For your information and compliance.


CARMENCITA D. PADILLA, MD, MAHPS
Chancellor 